

Bringing Your Own Mobile Device to



At Northeast Community College, we are committed to student success with not only course work but also with technology. We encourage students to bring their own devices in support of personal convenience and productivity.

WHAT SHOULD I LOOK FOR IN A DEVICE AND WHAT FUNCTIONALITY SHOULD IT HAVE?

When selecting a new device, consider that it should last about two to three years before needing replacement. Most devices on the market today will meet minimum specifications; however, a general guideline is given below:

Hardware Requirements	Software Requirements
Laptop computer – Mac or Windows acceptable	Browser
Sound card with speakers and microphone	Email
Video card	Word processing software
Webcam	Antivirus and antispyware updated regularly
Keyboard	Minimum Operating system:
Wi-Fi (A/B/G/N)	Windows 7 or Mac OS X (10.7)
USB Port(s)	

WHAT DEVICES WILL BE ACCEPTABLE?

A laptop, Ultrabook, or a MacBook are all options for your personal device as long as it has a 10” minimum screen size and it meets the requirements above.

WILL STUDENTS BE ABLE TO USE IPADS, TABLETS, SMART PHONES, OR CHROMEBOOKS?

Yes, but please understand that due to the limitations of these devices, they are not practical for normal course work students will encounter. However, these types of devices can be used as supplemental devices. **NOTE:** *Google Chromebooks, iPads, smart phones, and some tablets are not considered laptops and should not be used as the student’s primary computing device. These devices do not have a full operating system and as such applications like Microsoft Office can not be installed on them.*

Certain majors will require a higher level of computing device. For these programs of study, please contact your program advisor.

WILL STUDENTS CONTINUE TO HAVE ACCESS TO COLLEGE COMPUTERS?

College-owned computers will continue to be available for student use.

DO THE DEVICES NEED TO BE NEW OR CAN I USE ONE MY FAMILY OR I ALREADY OWN?

Devices may be either newly purchased or ones that you already own.

CAN I USE PART OF MY FINANCIAL AID AWARD TO PURCHASE A DEVICE?

Please contact the Office of Financial Aid at finaid@northeast.edu with questions regarding using your financial aid award to help defray the cost of a device.

WHAT IS THE EXPECTATION FOR CHARGING EQUIPMENT?

You should begin a routine of charging devices overnight to ensure a full charge. Of course, the devices may also be charged during the day as long as you have your power cord adapter with you.

WHERE CAN I GET TECHNICAL SUPPORT IF THE DEVICE IS NOT WORKING PROPERLY?

Northeast's Service Center will be able to provide support for most computer problems, however we cannot repair all issues that may arise. If the computer problem goes beyond the scope of the Service Center's resources, it will be the responsibility of each student to find repair options from an outside company – not the College.

ADDITIONAL INFORMATION:

- Be sure the device is protected by **virus protection software**. There are free virus protection suites that have received good reviews. Ask Service Center staff to assist you in finding an antivirus solution.
- Please note students are responsible for all **file backups**. There are a number of reliable solutions that are free. Files can also be stored within a student's 30GB Google Drive or 1TB Microsoft OneDrive. Ask Service Center staff to assist you in finding a backup solution.